

## 2019 COMMUNITY SATISFACTION SURVEY

Council would like to inform residents that from **9 February 2019**, for a period of up to three weeks, your household may receive a call from an independent market research agency, National Field Services.

National Field Services have been commissioned to conduct a Community Satisfaction Survey on behalf of Council. Similar surveys will be undertaken across all Victorian councils in the coming months. The survey has been designed to assess the performance of the Council across a range of measures to identify ways to provide improvement or more effective service delivery to residents.

The survey will involve 400 interviews conducted among a representative sample of residents.

We appreciate you taking the time to assist us with your valuable feedback.

Please be assured that your details and individual responses are confidential. Only the overall results are shared with the Council.

## EMPLOYMENT OPPORTUNITIES

Southern Grampians Shire Council aims to attract and retain skilled, loyal and dedicated people by offering work-based training opportunities, flexible working arrangements and providing a great work / life balance. Our organisation is an equal opportunity employer and is committed to child safety.

**We currently have the following employment opportunities available:**

- ASSISTANT THEATRE TECHNICIAN | CASUAL
- CHILDREN SERVICES EDUCATOR | CASUAL
- MANAGER LIVESTOCK EXCHANGE | FIXED-TERM
- USHERS | CASUAL

For further information and a copy of the position description, contact 5573 0431 or visit [www.sthgrampians.vic.gov.au](http://www.sthgrampians.vic.gov.au)