

COUNCIL NOTICEBOARD

CORONAVIRUS (COVID-19) RESPONSE: UPDATE ON COUNCIL OPERATIONS

To remain in line with the extended Victorian State of Emergency as announced on 12 April 2020, the following changes to Council services will remain in place until at least **close of business Friday 15 May 2020**. Council will continue to be guided by the Victorian Government and the Department of Health and Human Services about appropriate actions going forward.

The Council has taken these steps as a precautionary measure to help slow the spread of COVID-19 within our community, to protect our staff, volunteers and visitors, and to play our role in the national response to limiting transmissions.

Council is still here to help you. Please contact Council on 5573 0444 or via email at council@sthgrampians.vic.gov.au for more information.

Please note information was current at time of printing Saturday 18 April 2020. For more and up-to-date information, please visit Council website on sthgrampians.vic.gov.au or contact Council on 5573 0444.

The following measures have been implemented as of 5.00pm Friday 20 March 2020.

SERVICE	OPERATION
Customer Service Centres	Brown Street and Market Place offices will be closed to the public but staff are on hand to take enquiries over the phone 5573 0444 or via email council@sthgrampians.vic.gov.au .
Visitor Information Centres	Closed
Hamilton Gallery	Closed
Hamilton Cinema	Closed
Hamilton Library	Closed. Scheduled events and programming, including school holiday programs will not proceed. This includes the Greater Hamilton Mobile Library. Digital Services are still available to borrow through library memberships. Items currently on loan will not have a due date and overdue fines will not apply during this close down period. Out of hours return chute is currently open for returns.
Hamilton Performing Arts Centre	Closed. Upcoming events have been cancelled. Contact the PAC on 5573 0429 to access a refund for tickets purchased.
Hamilton Indoor Leisure and Aquatic Centre	Hamilton Indoor Leisure and Aquatic Centre (and all associated facilities and programs including Vitality Gym), and all outdoor pools throughout the Shire will be closed.
Outdoor Pools	Closed, including early morning swimming.
Hamilton Regional Livestock Exchange	Will remain operational however access to HRLX weekly sales will be limited to buyers, stock agents, transport operators and council staff. The general public will not be able to attend, even if they are sellers at the sale.
Home and Community Care Services	Operating as normal.

SERVICE	OPERATION
Meals on Wheels	Operating as normal.
Senior Citizens Centre	Flu vaccination programs will not be provided through the senior citizens centres this year, to avoid large gathering of at risk persons in one place.
Family Day Care	Family Day Care will remain available until the Department of Education advises that the service should not be operated.
HILAC Occasional Care	Closed
Maternal and Child Health	Phone only basis. Anyone who had a scheduled appointment will be contacted by the Maternal Child Health nurses. If face-to-face appointments are required (immunisations, key age and stage appointments) 15 minute appointments will be scheduled. If you are unwell please reschedule your appointment. Contact the Frances Hewett Community Centre on 5551 8480 for concerns or queries.
L2P Program	Suspended
Council Meetings and Engagement Sessions	The next Council Meeting will be held Wednesday 13 May 2020. The meeting will be live-streamed via council's Facebook page. We encourage you to engage with the meeting in this format. All other Council organised engagement sessions and events (eg Listening Posts, community meetings) will also be cancelled for the foreseeable future.
DISA Festival 2020	Cancelled
Regulatory Services	Market Place office will be closed to the public. Services will be by appointment only. Please contact 5573 0227.
Kerbside Waste and Recycling Services	Services will continue as normal.
Transfer Stations (Hamilton and all towns)	Hamilton Transfer Station open Saturdays only 9.30am - 4.15pm. Other Shire Transfer Stations are closed to the general public but remain open to account holders and commercial operators on weekdays. Anyone who is adversely affected should contact 5573 0444 to discuss.

SUPPORT FOR BUSINESS DURING COVID-19

Council has created a new COVID-19 web page to assist Greater Hamilton businesses through this pandemic: www.businessgreaterhamilton.com.au

Here you will find:

- A quick reference guide summarising available financial packages and eligibility criteria
- Business Support Bulletins, outlining Council initiatives such as 1:1 support, subsidised websites plus 3rd party opportunities and resources
- Up-to-date local business and service listings
- A resource hub containing articles, tutorials and online training opportunities

Local industry are also encouraged to join the '**Greater Hamilton Business & Tourism – Covid-19 Facebook Group**' to stay connected during this challenging time.