

2018 COMMUNITY SATISFACTION SURVEY

Southern Grampians Shire Council would like to inform residents that from **12 February 2018**, for a period of up to three weeks, your household may receive a call from an independent market research agency, National Field Services.

National Field Services have been commissioned to conduct a Community Satisfaction Survey on behalf of Council. Similar surveys will be undertaken across all Victorian councils in the coming months. The survey has been designed to assess the performance of the Southern Grampians Shire Council across a range of measures to identify ways to provide improvement or more effective service delivery to residents.

The survey will involve 400 interviews conducted among a representative sample of residents.

We appreciate you taking the time to assist us with your valuable feedback.

Please be assured that your details and individual responses are confidential. Only the overall results are shared with the Southern Grampians Shire Council.

STARTING YOUR BUSINESS WORKSHOP

Do you have a great idea you want to turn into a business? Your next essential step is the Starting Your Business workshop.

It's packed with expert guidance to give you the best chance of success. Learn the steps needed to help you set up your business. You'll also receive a free one-on-one mentoring session.

Starting Your Business Workshop, **5.30pm Thursday 22 February** at Martin J Hynes Auditorium, Hamilton.

SMALL BUSINESS BUS VISITING HAMILTON

The Victorian Government Small Business Bus will be visiting Hamilton. The bus has an experienced Small Business Mentor to provide information and tips to help you take your business idea to the next level. The mentor can also help current business owners looking to grow their businesses.

The bus will be in Hamilton from **10.00am to 4pm, Tuesday 27 February at 131 Gray Street** outside the National Bank building.

For all bookings visit www.business.vic.gov.au/events or call Sharon on 5573 0202.